

Syllabus: Internship

Course Number: POFT 2387

SCH: 3

Prerequisite: Completed a minimum of 27 Semester Credit Hours in the Office Careers program with a 2.0 or C average or above

Semester & Year: Spring 2018

Instructor Information

Name: Lisa Bowen

Classroom: Akin Building (Media Center) Room #120

Telephone: (903) 823-3063 E-mail: Lisa.Bowen@texarkanacollege.edu

Office Hours: Lisa Bowen—5:00 to 5:30 p.m., M, T, W, Room 120

Tutoring Time: 5:00 to 5:30 p.m., M, T, W, Akin Building #120

Textbook Information

*No textbook required. **Student will keep a Journal of Internship Experience.** See Instructor regarding current documentation required and scheduling of Internship Experience in an office environment on- or off-campus.*

Student Learning Outcomes for the Course

Apply the theory, concepts, and skills involving specialized materials, tools, equipment, procedures, regulations, laws, and interactions within and among political, economic, environmental, social, and legal systems associated with the occupation and the business/industry and will demonstrate legal and ethical behavior, safety practices, interpersonal and teamwork skills, and appropriate written and verbal communication skills using the terminology of the occupation and the business/industry.

Upon completion of this course students should be proficient in:

1. Participating in a guided work experience, performing job duties assigned by the employer, and being evaluated in a positive light by the employer on performance.
2. Polishing and updating skills learned in the Office Careers program and adding on-the-job experience to these acquired skills.
3. Following directions and working independently in a job setting by completing assigned tasks in a timely manner. Discussing the meaning of business ethics and evaluating basic standards of ethical and unethical behavior in the office; analyzing ways of handling ethical conflicts.
4. Producing an updated resume that reflects current experience and education including the internship employer as a reference; composing an appropriate letter of application and a letter of resignation.

These objectives will be measured by completion of Daily Assignments, On-The-Job Training Duties, and evaluation by supervisors in the work environment.

Teaching Methods:

- **Assignments:** Complete Job Search Activities including producing an updated resume, completing application processes, and interviewing for the Internship Position. Complete Daily Assignments, Jobs, Projects, Work-Related Duties, and Skill Performance as assigned by supervisors in the work environment for a **minimum of 78 hours**. Maintain a journal of Internship Experience and submit to instructor upon completion of Internship.

Student Requirements for Completion of the Course (See Page 6)

Student Assessment & Grading Scale

Percentage	From	Final Grade	Average
100%	Varied Work Assignments and Evaluations by supervisors in the Work Environment as well as Instructor Observations of skills applied	A	90 - 100
		B	80 - 89
		C	70 - 79
		D	60 - 69
		F	59 - Below

Class Schedule

See Office Careers your instructor for specific assignment due dates and scheduling of on- or off-campus work experience.

ABSENTEE POLICY

Texarkana College’s absentee policy allows instructors to withdraw a student from a course due to excessive absences. If a student leaves and returns during class or leaves the class before the class is over, he/she **may** be considered absent. Three tardies constitute one absence. It is the student’s responsibility to check the syllabus for each instructor’s tardy policy.

Faculty members **are not** obligated to provide opportunities for students to make-up missed assignments and tests as a result of a student’s absence from class. The institution is not required to take attendance with the exception of workforce/vocational areas, where certification requirements require taking attendance. However, experience demonstrates that regular attendance enhances academic success. As such, students are expected to attend each meeting of their registered courses.

A student should not stop attending a class without formally withdrawing from the course by the institutions published Last Day for Students to Drop. If a student stops attending class after the published Last Day for Students to Drop, the student may receive a grade of “F” in the class. The instructor will submit the last date of attendance for students receiving a grade of “F” or “W”.

Withdrawal from a course(s) **may** affect a student’s current or future financial aid eligibility. Students should consult the Financial Aid Office to learn both short and long term consequences of a withdrawal.

EXCUSED ABSENCES

A student’s absence due to school trips and/or school business will not be counted against a student’s allowable number of absences. Military duty and absences for Holy Days (FBD LEGAL) are covered in a separate section of the catalog and the student handbook. These are the only excused absences that are considered by Texarkana College. Responsibility for work missed for any absence is placed on the student. Instructors are required to allow students to make up work missed if the absence is due to military duty* or religious holy days when students follow the correct notification procedures. Instructors are not required to allow students to make up work for absences due to other reasons. Make-up policies are listed in each individual instructor’s syllabus.

MAXIMUM ALLOWABLE ABSENCES

After official registration, the following number of unexcused absences will be the maximum allowable before a student **may** be dropped from the class. Mandated program certification requirements detailed for certain programs regarding the maximum allowable unexcused absences takes precedence over the following information.

Workforce Classes Office Careers

Day Classes	Evening Classes
<p>Class meets:</p> <p>5 days a week (MTWRF)</p> <p>The instructor may withdraw a student from a course if absences exceed five (5) up until the published Last Day for Students to Drop. Absences that exceed this number after the drop day may result in the student receiving an “F” in the program for that semester.</p> <p style="text-align: center;">Three tardies count as one absence.</p> <p>You are considered tardy from the designated class start time through the first 15 minutes of class. After that you will be counted absent.</p>	<p>Class Meets:</p> <p>4 evenings a week (MTWR)</p> <p>The instructor may withdraw a student from a course if absences exceed five (5) up until the published Last Day for Students to Drop. Absences that exceed this number after the drop day may result in the student receiving an “F” in the program for that semester.</p> <p style="text-align: center;">Three tardies count as one absence.</p> <p>You are considered tardy from the designated class start time through the first 15 minutes of class. After that you will be counted absent.</p>

Make-up Policy

The student is responsible for work missed because of illness, school business, religious holidays, military service or other circumstances. **All incomplete work must be made up within two class days of the date of absence.** No incomplete grades will be given for failure to attend and participate. If you must quit, you should initiate an official withdrawal in the Admissions Office prior to the last date to drop courses: **See TC Website**

Academic Integrity Statement

Scholastic dishonesty, involving but not limited to cheating on a test, plagiarism, collusion, or falsification of records will make the student liable for disciplinary action after being investigated by the Dean of Students. Proven violations of this nature will result in the student being dropped from the class with an “F”.

This policy applies campus wide, including TC Testing Center, as well as off-campus classroom or lab sites, including dual credit campuses. This information can be found in the Student Handbook at <https://texarkanacollege.edu>.

Cheating will not be tolerated. The instructor will drop any student involved in cheating from the course with a grade of “F.” All assignments must represent the student’s own work. A student may discuss assignments with other students to gain a better understanding of the problem. However, copying projects or assignments, in whole or in part, from ANY source, without explicit instructor direction, is considered plagiarism and will result in a failing grade for the course and possible college disciplinary action.

Students are required to originate, complete, and maintain their assignment documents in the network folders assigned to them using Texarkana College computer equipment. It is expected that students will conduct themselves with integrity. If you cheat or **assist others** in cheating, you violate a trust.

Cheating includes but is not limited to the following:

- copying files or lending your storage device to another student
- copying answers on exams or glancing at nearby exams
- printing work for someone else
- turning in assignments that have been used in other classes
- purchasing or selling assignments or exam materials
- using another student’s username and password or letting someone else use your login.

Classroom Rules of Conduct

You are to be respectful of your instructor and fellow classmates at all times. As a courtesy, please do not talk, type, or print while the instructor is talking to the class or when a student is asking a question which pertains to the class.

- You are to refrain from “surfing” the Web or accessing any social network sites during class, unless directed by your instructor.
- You are to turn off cell phones, pagers, and any type of audio players.
- You are to remove headphones or ear buds.

- You are encouraged to work together to solve problems; however, you must complete your own work. **Cheating will result in an F for all involved** in the act even if the person is in another class or previous semester.

Additional Classroom Policies

Students are not allowed to bring food or drinks into the classroom, lab, or the Testing Center. The cost of damage to computer equipment, carpet, and furniture can be significant due to a minor mishap. Students are not allowed to bring a cellular phone, pager, or other wireless communication device for use in a classroom, lab, or the Testing Center without prior written approval from the Dean of Enrollment Management.

The viewing of pornography is prohibited and will result in being dropped from class with the grade of "F", and the Dean of Enrollment Management will take disciplinary action. The use of student e-mail for obscene or pornographic purposes is prohibited. Any form of harassment will result in dismissal from class with the grade of "F", and the Dean of Enrollment Management will take disciplinary action. The Computer Lab is under camera surveillance.

Disability Act Statement:

Texarkana College complies with all provisions of the Americans with Disabilities Act and makes reasonable accommodations upon request. Please contact Larry Andrews at 903.823.3349, or go by the Recruitment, Advisement, and Retention Department located in the Administration building for personal assistance.

If you have an accommodation letter from their office indicating that you have a disability which requires academic accommodations, please present it to me so we can discuss the accommodations that you might need for this class. *It is best to request these changes at the beginning if not before the start of class so there is ample time to make the accommodations.*

Financial Aid:

Attention! Dropping this class may affect your funding in a negative way! You could owe money to the college and/or federal government. Please check with the Financial Aid office before making a decision.

Student EMAIL:

EMAIL: Texarkana College uses a Texarkana College created and maintained email account for every student. This email account is used for official correspondence, communication to and from faculty and staff, and may be the only email recognized by faculty, staff, and administrators. Student emails are firstinitial.lastname and last four digits of ID#. Example: John Student whose ID# is 45678 has the email address of j.student5678@texarkanacollege.edu.

POFT 2387 Course Specific Information

The Student participates in an Internship Experience gaining experience on the job in an office environment approved by the instructor for a minimum of **72 hours**. Credit will be granted for that work experience based on evaluation by the on-site supervisor and instructor evaluations.

Documents on the following pages are examples of the **Internship Training Plan** to be completed by the student prior to beginning the Internship Experience, and the **Internship Progress Report** to be completed by the on-site supervisor on a monthly basis and returned to the Instructor. **These documents must be completed and submitted to the Instructor** in order for the student to earn credit for this course. Student must also submit **Journal of Internship Experience** weekly to instructor to earn credit for this course.



Workforce Education Division
OFFICE CAREERS DEPARTMENT
2500 North Robison Road
BCT Rm. 19
Texarkana, TX 75599
903-823-3063
Fax 903-823-3451

INTERNSHIP TRAINING PLAN

Name of Student _____

Sponsoring Firm _____

Firm Address _____ Telephone _____

Training Supervisor _____ Title _____

Student's Internship Position _____

Student's Internship
Objective _____

Internship Starting Date _____

Scheduled hours of Internship are:

Additional Hours:

Monday Tuesday Wednesday Thursday Friday

Plan for reaching internship objective. (List planned experience, duties, and activities as required that will enable the student to reach stated objectives.)

This document is not a legal contract and may be terminated at the discretion of the employer or teacher-coordinator.

Student's Signature

Training Supervisor

Ms. Lisa Bowen
Teacher - Coordinator

INTERNSHIP PROGRAM PROGRESS REPORT
OFFICE CAREERS DEPARTMENT
TEXARKANA COLLEGE
2500 North Robison Road, BCT Rm. 19
Texarkana, TX 75599
Phone (903) 823-3063
Fax(903) 823-3451



TO: Ms. Lisa Bowen
Instructor's Name

RE: _____
Student's Name

RATING CODE FOR FOLLOWING EVALUATION:

A-Excellent (90-100%) B-Good (80-89%) C-Average (70-79%) D-Fair (60-69%) F-Unsatisfactory (Below 60%)

	A	B	C	D	F
*WORK HABITS					
Takes appropriate time for meals/breaks					
Respects rules					
Keeps work area neat and clean					
*JOB PERFORMANCE					
Keyed documents neat and accurate					
Exercises proper telephone techniques					
Understand tasks					
Performs tasks well					
Completes tasks started					
Follows verbal instructions					
Works independently					
Handles business machines well					
Exercises good judgment					
*PERSONAL QUALITIES					
Dresses in a businesslike manner					
Appearance is neat and clean					
Has good hygiene					
Respects authority of supervisor					
Respects property					
Works well with others					
Is honest					
Has interest in work					
Takes initiative					
Accepts criticism					
At this point how do you rate the student as an employee?					

ATTENDANCE RECORD FOR MONTH OF _____.

Please return this report to the instructor at the end of each month. Reports may be mailed, faxed, or returned via student. Notify the instructor immediately of any problems. Please circle dates of the month absent or place a T (for tardiness with the amount of time tardy) on the line beside the date. (78 Hours Required)

1__2__3__4__5__6__7__8__9__10__11__
12__13__14__15__16__17__18__19__20__21__
22__23__24__25__26__27__28__29__30__31__

COMMENTS:_____

Date this form completed_____

Name and address of training agency_

Signature of Representative_____

Instructor Use Only

Internship Experience_____

Journal_____

Final Grade_____

Date Completed_____